

Secure Storage Rental provides the use of a moving truck at no charge as a courtesy for its customers. The following limitations apply:

- 1. The customer must have rented a space 10x15 or larger OR have paid two (2) rental payments in advance on units 10x12 or smaller.
- 2. There are no refunds given on advance rental payments.
- 3. The customer's property to be moved and pick up address must be located within 30 miles of Paintsville, KY.
- 4. Secure Storage Rental will provide the moving truck and driver free of charge. **No person other than an employee of Secure Storage Rental shall operate or ride in the truck.**
- 5. Customer should arrive at the rental office on time to meet the driver for their scheduled move.
- 6. **If the customer does not show up within 15 minutes of their scheduled start time for their truck move, their appointment will be cancelled and will not be rescheduled.**
- 7. Secure Storage Rental reserves the right to not reschedule moves cancelled by the customer.
- 8. The Secure Storage driver may leave the truck at the customer's location for loading and the storage unit for unloading for a maximum of:

a. Units 5x5 to 5x10	LOAD – 30 minutes	UNLOAD – 30 minutes
b. Units 5x12 to 6x15	LOAD – 1 hour	UNLOAD – 1 hour
c. Units 10x10 to 10x12	LOAD – 1 ½ hours	UNLOAD – 1 hour
d. Units 10 x 15 to 10x20	LOAD – 2 hours	UNLOAD – 1 ½ hours

- 9. There shall be a charge of \$40.00 per hour (or portion of an hour, 15 minute minimum) past the time specified above.
- 10. The customer shall load/unload the property in the truck. **The driver is not allowed to load/unload or handle your items.**
- 11. Should the customer fail to unload the truck, Secure Storage Rental will unload the truck at a minimum charge of \$250.00 to the customer. Secure Storage Rental shall determine if additional charges apply due to the size or relative difficulty or assistance needed to off load the items. Tenant must pay all charges prior to accessing the storage facility and storage unit. The customer agrees to indemnify and hold Secure Storage Rental harmless from and against any loss, damage, cost or expense to Secure Storage Rental arising from claims concerning unloading of contents from truck.
- 12. The customer agrees to not load the moving truck with any explosives, illegal, toxic, hazardous, flammable, odorous or noxious material, or any other goods which would cause danger or nuisance, and which are not allowed per the Secure Storage Rental *Rental Agreement or Application*.
- 13. The customer agrees to load the moving truck only with property to which the customer has rightful title, ownership and possession. The customer agrees to indemnify and hold Secure Storage Rental harmless from and against any loss, damage, cost or expense to Secure Storage Rental arising from claims concerning the customer's rightful title, ownership and possession of the property.
- 14. The customer agrees to indemnify and hold Secure Storage Rental harmless from and against any loss, cost or expense to Secure Storage Rental arising from claims concerning any injury or damage arising from or during the loading or unloading of the truck.
- 15. Secure Storage Rental is not in the business of moving goods for hire. Secure Storage Rental, its agents and employees **do not insure** the customer's property and shall not be liable to the customer or any other party for any damage to, loss or theft of the customer's property prior to, during or after the course of the move. **It is strongly recommended that the customer secure insurance to protect the customer's property during the move and subsequent storage.**
- 16. Secure Storage Rental may, at its sole option, substitute a rental credit of \$25.00 in lieu of the free move-in truck offer.
- 17. If Secure Storage Rental determines that due to inclement weather or other conditions, that the move is dangerous, the move will be delayed or postponed.

**18. WE DO NOT MOVE GOODS OUT OF SECURE STORAGE RENTAL.**

**AFTER HOURS CANCELLATIONS PLEASE CALL OUR OFFICE AT 606-789-5328**

Pick Up Address: \_\_\_\_\_

Customer's Name: \_\_\_\_\_ Customer's Signature: \_\_\_\_\_

Date to be Moved: \_\_\_\_\_ Time: \_\_\_\_\_ Unit Size: \_\_\_\_\_ Unit Number: \_\_\_\_\_

Customer Phone Number: \_\_\_\_\_ Alternate Phone Number: \_\_\_\_\_

Secure Storage Rental Authorizing Person: \_\_\_\_\_

Time Allowed for Loading: \_\_\_\_\_ Time Allowed for Unloading: \_\_\_\_\_ Number of Trips: \_\_\_\_\_